



IceVolt Green Energy Services, Ltd. Limited Warranty – NIGERIA and Canada.

1. **Limited Warranty.** This Limited Warranty is effective for Covered Products (defined below) that are activated on or after July 31, 2021, *unless* a newer limited warranty has been posted which applies to your Covered Product's date of activation. Always check <http://icevolt.ca/warranty/> for the correct limited warranty governing your Covered Product. Subject to the terms of this Limited Warranty, IceVolt Green Energy Services Ltd. ("IceVolt") warrants to the Covered Owner (defined below) that the product(s) covered by this Limited Warranty listed below and installed for use at the original end user location (the "**Original Location**") (each "**Covered Product**") will be free from defects in workmanship and materials for the applicable product warranty period set forth below (each, "**Warranty Period**"), provided that the Original Location is located within the following territories: Nigeria and Canada.

This Limited Warranty is valid only: (1) when the Covered Products are sold to the Covered Owner by IceVolt itself or by an IceVolt- authorized reseller and (2) to the extent permitted by the applicable laws of the territories mentioned above.

<u>Covered Product(s)</u>	<u>Limited Warranty Period(s)</u>
Standalone Solar Charge Controllers	1 year from the Date of Purchase
Hybrid Inverter with dust Screen, Hybrid Inverter with Heat Sink	1 year from the Date of Purchase
Wet Cell Batteries	18 Months from the Date of Purchase
Solar Panels	25 years OEM Warranty.
EnvaC Ice Batteries, EnvaC Cooling Pump, EnvaC Indoor AC Unit	2 years from the Date of Purchase
EnvaC Water Heaters	2 years from the Date of Purchase

*A Covered Product is considered "activated" when system has received "permission to operate" by authorities having jurisdiction.

2. Subject to Section 3, this Limited Warranty is also conditioned on the Covered Owner registering the Covered Product within forty-five (45) days from the date of first installation (the "**Registration**") by either (1) completing and returning the registration card (found at the end of this Limited Warranty) to the address set forth in this Section 2; or (2) registering online at <http://icevolt.ca/register-my-product/>

Return Registration Card to:

IceVolt Green Energy Services Ltd
Attn: Product Registration
NA Customer Service
#1, Mife Street
Eliada Estate,
Rumuogba
Port Harcourt
Rivers State
Nigeria.

3. For the purposes of this Limited Warranty, the “**Covered Owner**” shall mean the person or entity that purchases a Covered Product from IceVolt or an IceVolt-authorized reseller and installs (or has installed) such Covered Product at the Original Location. In addition, Covered Owner shall include subsequent transferees (each, a “**Transferee**”) as long as (1) the Covered Product remains at the Original Location, (2) the Transferee submits to IceVolt a completed “Change of Ownership Form,” which IceVolt may modify from time to time in its sole discretion (3) the Transferee pays the applicable transfer fee (“**Transfer Fee**”) set forth in the Change of Ownership Form within 30 days from the date of transfer from the Covered Owner to the Transferee, and (4) subject to Section 3, the Transferee complies with the Registration requirement in Section 2. The submission of a Change of Ownership Form is required in order for the Transferee to receive continued Limited Warranty coverage on the transferred Covered Product. The Transfer Fee is subject to reasonable adjustment from time to time (as determined at IceVolt’s discretion). The Change of Ownership Form and payment instructions for the Transfer Fee are available at <http://icevolt.ca/transfer-of-ownership-form/>
4. **Assignment.** IceVolt expressly reserves the right to novate or assign its rights and obligations under this Limited Warranty to a third party with the demonstrated expertise and requisite resources needed to effectively discharge the obligations hereunder.

5. Disclaimer of Warranties.

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY ICEVOTL AND, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL OTHER WARRANTIES AND CONDITIONS, WHETHER EXPRESS OR IMPLIED, STATUTORY, OR OTHERWISE, ARISING BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE USAGE OF TRADE, OR OTHERWISE (INCLUDING WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR WARRANTIES AS TO THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN MANUALS OR OTHER DOCUMENTATION) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

THE GRANT OF THIS LIMITED WARRANTY BY ICEVOLT IS CONDITIONED UPON AGREEMENT BY THE COVERED OWNER TO THE TERMS, CONDITIONS AND REQUIREMENTS HEREIN. THE LAWS OF CERTAIN JURISDICTIONS DO NOT ALLOW FOR THE EXCLUSIONS ON THE DURATION OF AN IMPLIED WARRANTY OR FOR EXCLUSIONS OR LIMITATIONS ON LEGAL WARRANTIES. WHERE SUCH LAWS APPLY TO THE COVERED OWNER, SOME OR ALL OF THE EXCLUSIONS OR LIMITATION MAY NOT APPLY TO COVERED OWNER, AND SUCH COVERED OWNER MAY HAVE ADDITIONAL RIGHTS. THIS LIMITED WARRANTY GIVES COVERED OWNER SPECIFIC LEGAL RIGHTS, AND COVERED OWNER MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION.

6. Limitation of Liability.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, IN NO EVENT WILL ICEVOLT BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES HOWEVER ARISING, WHETHER IN CONTRACT OR TORT, INCLUDING WITHOUT LIMITATION ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO PROPERTY, OR ANY PERSONAL INJURY.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO COVERED OWNER AND COVERED OWNER MAY HAVE ADDITIONAL RIGHTS.

Specific Warranty Details (Not Within Warranty)

- Warranty covers manufacturing defect only.
- Our company will not take responsibility as to the following malfunction:
 - Bad transportation, loading, unloading and storage.
 - Maintain, refit and setup the machine without our authorization.
 - Over – voltage and over load.
 - Any damages by force majeure.
 - Damages by misuse.
- Please show this card when sending your equipment for maintenance.
- Warranty does not include any cost of labor related to re-installing of repair or replacement product .

CASES NOT WITHIN WARRANTY SCOPE

- Products out warranty period
- Series number was changed or lost
- Unit connected to over voltage or external damage.
- Solar charge controller damaged due to transportation, negligence or external factor.
- Inverter/Solar Charge Controller damaged due to natural disaster.
- Damage resulting from installing equipment in non-compliant environment.
- Installations not in accordance to electrical power supply condition.

7. **Governing law.** This Limited Warranty shall be governed by the laws of the NIGERIA, and Alberta, Canada without giving effect to any conflict of laws principles that may require the application of the law of another jurisdiction, except in cases where, and to the extent required, the laws of a particular jurisdiction in which the Covered Owner resides require that the laws of such jurisdiction apply, in which case the laws of such jurisdiction will apply.

Product Registration Form



Please return this form to:

IceVolt Green Energy Services Ltd
Attn: Product Registration Customer Service
#1, Mife Street
Eliada Estate, Rumuogba
Port Harcourt
Rivers State
Nigeria.

(or, you may register online at <http://icevolt.ca/register-my-product/>)

First Name _____ Last Name _____
E-mail _____
Phone Number (Area Code) _____

Contact Address

Street Address: _____
Street Address (line 2) _____
City _____
State/Province _____ Zip Code _____

Address of installation: same as Contact Address? Yes / No
(If, "Yes", IceVolt will use Contact Address as Address of Installation)

Address of Installation

Street Address: _____
Street Address (line 2) _____
City _____
State/Province _____ Zip Code _____

Installer Information

Installer Name _____
Installer Contact Info _____
E-mail _____
Phone Number (Area Code) _____

Product Information

Product Name _____
Number of Units Installed _____
Serial Numbers of Units installed _____

Purchased from _____
Purchase Date (MM/DD/YY) _____
Installation Date (MM/DD/YY) _____
Signature & Date (MM/DD/YY) _____

I agree to receive critical product information about the registered products at the email and/or contact provided above.

Do you want us to send you product announcements and special offers? Yes / No